



INNOVATION SINCE 1946

9200 SE Sunnybrook Boulevard
Suite 200
Clackamas, Oregon 97015

Phone: 503-228-7361
Toll Free: 800-824-3296
Fax: 503-221-1340

NEWS

Call for hi-res photo.

Contact: Christie Nye
(503) 546-7811
christie@pipelineprm.com

Contact Industries Earns ISO 9001:2000 Certification

Portland, Ore., March 24, 2008 – Contact Industries, a leading manufacturer of wood components, mouldings, and millwork, has received notification from the International Organization for Standardization that the company has passed all assessments and is now ISO 9001:2000 certified. ISO 9001 is a highly respected, global recognition system that acknowledges product and service companies who meet and maintain quality management and controls in a variety of areas. The ISO 9001:2000 certification replaced the now obsolete ISO 9001:1994.

“We have always operated with quality as a first priority and this certification is proof of that commitment,” said Bob Horton, Vice President Manufacturing. “As an organization we are proud to also have earned chain-of-custody certification from the Forest Stewardship Council for our environmentally-responsible manufacturing processes. Both ISO and FSC certifications help us to gain respect and recognition worldwide for our company’s existing mission.”

To obtain ISO 9001:2000 certification, a company must successfully pass rigorous assessments in four main areas of quality control, with the overall goal to establish, implement and document the company’s quality management systems. Contact Industries has implemented 100 percent of the requirements, leaving zero requirements “not in conformance.”

The certification measures include:

- Management’s support of the quality systems in place through creation of objectives and policy, promotion and planning, education, communication, implementation, improvements and upgrades, reviews, and overall customer satisfaction;
- Resource provisions, which include: identifying resources (for both the company and its customers), provide quality personnel with proper experience, education

- and training, have and maintain a quality infrastructure, and provide an exceptional work environment;
- Planning of product realization, or defining product quality objectives and requirements, identifying product needs and requirements, documenting and controlling the customer related processes, purchasing systems, and oversight of the monitoring systems in place;
 - Implementation of audits to monitor and analyze the system, a focus on continual improvement within the system, controlling non-conformant products as well as corrective and preventive actions for these products.

Contact Industries is a major supplier of components to OEMs in the window and door, furniture, and architectural woodworking industries. "We work in industries that require Ready to Assemble (RTA) component parts be produced within very tight tolerances," said Bob Horton, Vice President Manufacturing. "The exacting standards placed on us by our customers helped to pave the way toward our being able to achieve ISO certification in a relatively short period of time."

By utilizing state-of-the-art manufacturing practices and adhering to the highest quality standards in the industry, Contact has earned recognition as a leader in developing new products to meet the demands of the marketplace. This certification is just another way Contact Industries demonstrates leadership in the industry.

To find out more, visit www.contactind.com or call 800.547.1038.

About Contact Industries:

Contact Industries' veneer wrapped solutions and advances in adhesive technology eliminate de-lamination concerns and allow their products to perform better than the solid woods they replace. Contact Industries is capable of wrapping any species of real wood veneer over profiles in almost any substrate, including metal, vinyl, fiberglass and a variety of wood composite materials. In addition to wood veneers, Contact is also capable of wrapping synthetics such as printed and embossed vinyls and impregnated cellulose over both wood and non-wood substrates. After completing an extensive accreditation process, Contact Industries was awarded Forest Stewardship Council (FSC) chain-of-custody certification. For more information, visit www.contactind.com or call 800.547.1038.

###